

# **Cedars Surgery**

## **Patient Participation Group**

**Minutes of meeting held on Monday 6th March 2017 at 6.00pm**

### **PRESENT**

**Neil Turner (Chair) David Williams, Trevor Salter ,Dr Pimm, Carol Jones ( Practice Manager) Livi Pimm (Deputy Practice Manager)  
Pauline Fingland, Lyn Hedderman (Secretary)**

### **APOLIGIES**

**Alison Ashford**

### **ITEM**

- 1. Minutes of the meetings for members who are not online can be sent out by the surgery.**
- 2. Early morning appointments can be booked by phone or online on the day. Telephone consultations are continuing. Research is ongoing to assess if they are working.**
- 3. Staff from both surgeries will be going on a training course to enhance their existing skills when dealing with patients.**
- 4. There is a consultation going on at present in to the services that Weston General Hospital will be able to provide for the community in the future. As some services are not sustainable, changes need to be made in order to continue to support an ever changing and growing population.**
- 5. Changes to the NHS overall are inevitable and patients must be prepared to learn to accept these changes.**
- 6. In future the minutes of PPG meetings will be available on the surgery website. There will also be a notice board in both surgeries to inform patients about the PPG. NT will be contacting CJ to discuss what extra information to put into the Surgery Booklet concerning the PPG to bring it to the patients attention.**
- 7. Referral to a hospital by your GP does not mean that you will be sent an appointment. This is due some referrals being deemed non urgent and an ever growing demand on services.**
- 8. Date and time for next meeting is Monday 5th June 2017 6.00pm at Worle Medical Prattice.**