

Cedars Surgery

Patient Participation Group

Minutes of meeting held on Monday 5th June 2017 at 6.00pm

PRESENT

Neil Turner (Chair) David Williams, Dr Pimm, Carol Jones (Practice Manager), Livi Pimm (Deputy Practice Manager), Alison Ashford, Anne Skinner, Pauline Fingland, Stan Harvey, Lyn Hedderman (Secretary)

APOLOGIES

Trevor Salter

ITEM

- 1. Information about the Patient Participation Group can be found on the Cedars website under ‘have your say’.**
- 2. NT to speak to CJ with regard to the what more information he requires to be put on the practice website to explain to patients what the Patient Participation Group is about and how they can support the Practice.**
- 3. Some suggestions have been made to raise patient’s awareness of the PPG which are:
 - 1.) An information desk manned by members of the PPG in both Practices on various days and times.**
 - 2.) That the PPG write an article for the practice newsletter maybe every quarter.****
- 4. The practice has now introduced a system of triage appointments which will ensure that patients are seen by the correct member of the medical team.**
- 5. NT reported back from a meeting with OneCare that on average Doctors cost £33.00 per hr. and Mental Health Nurses £27.00. Wi-Fi will be in all practices in our area by the end of the year. The practice will need an information screen or monitor at both sites. Offer students the chance to attend PPG meeting for experience in how Practices work.**

NOTE

OneCare is a GP led organization that represents practices in parts of the south west with the aim to enable them to survive and thrive. Their website is Onecare.org.uk.

- 6. Date and time of next meeting is 4th September 2017 at 6.00pm at Worle Medical Practice.**