

Cedars Surgery

Patient Participation Group

Minutes of meeting held on Monday 19th March 2018 at 6.00pm

PRESENT

Neil Turner (Chair) Dr Pimm, Livi Pimm (Deputy Practice Manager), Lyn Hedderman, Trevor Salter, Pauline Fingland and David Kingsbury.

APOLIGIES

Carol Jones (Practice Manager), Anne Skinner, David Williams.

ITEM

1 It was agreed that both Surgeries would should have a PPG notice board once we had a member to keep it up to date. One member said her grandson may be interested.

2 NT would look at Graham Road Surgery and give posting ideas at next meeting.

3 It was observed that seats had been provided in the Reception at Worle Surgery for the use of patients who could not stand for long periods.

4 It is not possible to have a Water Dispenser due to Heath and Safty considerations.

5 The possibilities of advertising Surgery and PPG matters was discussed.

6 The View and Enter carried out by HealthWatch was discussed and it was felt it was a waste of time because it had no “teeth” like the QCQ. It was also inconsistent eg saying “some surgeries do not have Children’s Steps in the toilets”

7 Members asked about the Weston Hospital Update and it was reported that details were on their Website.

8 Members are still having challenges navigating our website.

Date and time of next meeting:

Worle Medical Practice, 4th June 2018 at 6.00pm.